

Online Booking

A step by step guide

The screenshot shows the West Cork Music website interface. At the top, there's a navigation bar with 'west | cork | music' and a search bar. Below that, there are menu items: 'Chamber Music Festival', 'Literary Festival', 'Masters of Tradition', 'Education', 'Other Events', and 'Support Us'. The main content area is divided into two columns. The left column has a 'Time and date' section showing 'Sunday 2 October 2022' and 'Time 3:00 pm'. The right column has a 'Location' section showing 'St. Brendan's Church' and a 'Share' button with social media icons. Below this, there's a text description of the event: 'Two fine groups come together for this exciting double bill. The Spero Quartet play Mozart's dazzling D major quartet K.499 and Garth Knox's brilliantly inventive 'Satellites' and for the second half of the concert, they join the Vanbrugh for Tchaikovsky's epic string sextet Souvenir de Florence.' Below the text is the 'Admission: €20/€10 student' and a 'Book Now' button circled in red. To the right of the text is a photograph of the performers with their names listed below: Keith Peccoe, Simon Aspell, Christopher, Jennifer Murphy, Brigid Leman, and David Kenny.

1. On West Cork Music's website, search for the event you would like to book, then click "**Book Now**" - this will lead you to our booking system.

The screenshot shows the ticket selection interface. At the top, it says 'THE VANBRUGH AND THE SPERO QUARTET' and '2 OCT, 2022 3:00PM BST | ST BRENDAN'S CHURCH'. Below this, there's a 'UNRESERVED SEATING' section with a close button. A message states: 'The Unreserved Seating area is not a reserved seating area.' There's a 'View From Section' button. Below that, there's a table of ticket options:

Quantity	Concession	Price
1	FULL PRICE	€20.00
0	CHILD	€10.00
1	Aged 6 - 16 years	Unreserved Seating
2	STUDENT	€10.00
3	Proof to be presented on entry to events	Unreserved Seating

At the bottom of the table, there's a black button with white text: 'ADD TICKETS TO CART', which is circled in red. The number '1' in the first row of the table is also circled in red.

2. Select the **number of tickets** against any **concession** (full, child or student) and click "Add Tickets to Cart"

Log in or sign up to create an account.

EMAIL

PASSWORD

Remember Me

[Reset Password](#)

SIGN UP **LOG IN**

- 3.** The system will now ask you to **log in** with your email and password. If it's your first time booking on our website, you will need to create an account - to do so, click "Sign Up" and follow the instructions.

It is not possible to checkout as a guest.

After logging in, you will be redirected to your **shopping cart**, where you can find the tickets you are about to purchase.

← YOUR SHOPPING CART

 You have **24:55** to complete your order.

OCT 02 **THE VANBRUGH AND THE SPERO QUARTET** EDIT 
SUNDAY | 3:00PM BST
St Brendan's Church

TICKET DETAILS
1 × **FULL PRICE AT €20.00**
Section: UNRES
Price: €20.00
ADDITIONAL SEAT DETAILS

DELIVERY METHOD
No Delivery Method Selected 
Please select a Delivery Method

MESSAGE OPTIONS
 I confirm that I am over the age of 16.
West Cork Music
At West Cork Music, we're committed to protecting and respecting your privacy. Our [Privacy Policy](#) (linked below) explains when and why we collect personal information about people who interact with us, how we use it, the conditions under which we may disclose it to others and how we keep it secure. To opt in to receive updates about festivals and events, please choose your preferred contact method below:
 EMAIL MAIL PHONE SMS/TEXT
Privacy Policy

TOTAL AMOUNT DUE
Subtotal: €20.00
Booking Fee: €5.00

Total Amount Due: €25.00

By selecting the Place Order button I agree to purchase the tickets selected, to accept any restrictions noted, and understand that I am responsible for any payment needed to complete the purchase. All sales are final. There are no refunds or exchanges.

CONTINUE SHOPPING

PLACE ORDER

4. To add more tickets to the cart, click "Continue Shopping".

Otherwise, please skip to Step 8.

Please note that we apply a €5 booking fee to all booking (except when all the tickets are for free events), so we advise to book all your events at the same time to avoid paying it more than once.

EVENTS

SORT BY: Date Earliest - Latest | DATE RANGE: Sep 2022 - Dec 2022 | VENUE: All Venues | DAY: All Days

EVENTS
8 RESULTS

- SEP 23** CONCERT SERIES 23 SEPTEMBER 2022
FRIDAY | 7:30PM BST
MARINO CHURCH, COR
- OCT 02** THE VANBRUGH AND THE SPERO QUARTET
SUNDAY | 3:00PM BST
ST BRENDAN'S CHURCH
- OCT 14** ICO & FLORIAN DONDERER
FRIDAY | 7:30PM BST
ST BRENDAN'S CHURCH
- NOV 20** CONCERT SERIES LONGING - 20 NOVEMBER 2022 - WITH SHARON CARTY, MEZZO-SOPRANO, JOHN FINUCANE, CLARINET AND FINGHIN COLLINS, PIANO
SUNDAY | 3:00PM GMT

5. You're now able to see all the **events** that are available to book. Scroll down to see them all and click on the one you'd like to book.

ICO & FLORIAN DONDERER
14 OCT, 2022 7:30PM BST | ST BRENDAN'S CHURCH

UNRESERVED SEATING

The Unreserved Seating area is not a reserved seating area.

[View From Section](#)

1	FULL PRICE Please use the pencil icon to apply any concession or child tickets (where applicable) Unreserved Seating	€25.00
0	CHILD Aged 6 - 16 years Unreserved Seating	€10.00
0	STUDENT Proof to be presented on entry to events Unreserved Seating	€10.00

ADD TICKETS TO CART

Set Your Search Options

How many tickets? 1

Ticket prices for this event start at: €25.00/ea

How would you like to find your tickets?

SECTION SEAT MAP

HIDE ADDITIONAL OPTIONS

Select available seats to add to your cart.

6. Select the number of seats and concessions as you did in Step 2.

Please note:

You can also add or remove tickets to a concert already in your basket by clicking on the pencil and "Edit" button on the right.

< YOUR SHOPPING CART

 You have **24:42** to complete your order.

OCT 02 **THE VANBRUGH AND THE SPERO QUARTET** **EDIT** 
SUNDAY | 3:00PM BST
St Brendan's Church

TICKET DETAILS
1 × FULL PRICE AT €20.00
Section UNRES
Price €20.00
ADDITIONAL SEAT DETAILS

OCT 14 **ICO & FLORIAN DONDERER** **EDIT** 
FRIDAY | 7:30PM BST
St Brendan's Church

TICKET DETAILS
1 × FULL PRICE AT €25.00
Section UNRES
Price €25.00
ADDITIONAL SEAT DETAILS

< YOUR SHOPPING CART

 You have **23:24** to complete your order.

OCT 02 **THE VANBRUGH AND THE SPERO QUARTET** **CLOSE** 
SUNDAY | 3:00PM BST
St Brendan's Church

TICKET DETAILS
1 × FULL PRICE AT €20.00
Section
Price
ADDITIONAL SEAT DETAILS

Add Tickets

Replace Tickets

Remove Tickets

Cancel Order

OCT 14 **ICO & FLORIAN DONDERER** **EDIT** 
FRIDAY | 7:30PM BST
St Brendan's Church

TICKET DETAILS
1 × FULL PRICE AT €25.00
Section UNRES
Price €25.00
ADDITIONAL SEAT DETAILS

YOUR SHOPPING CART

You have **24:42** to complete your order.

OCT 02 **THE VANBRUGH AND THE SPERO QUARTET**
SUNDAY | 3:00PM BST
St Brendan's Church EDIT

TICKET DETAILS
1 × FULL PRICE AT €20.00
Section: UNRES
Price: €20.00
ADDITIONAL SEAT DETAILS

OCT 14 **ICO & FLORIAN DONDERER**
FRIDAY | 7:30PM BST
St Brendan's Church EDIT

TICKET DETAILS
1 × FULL PRICE AT €25.00
Section: UNRES
Price: €25.00
ADDITIONAL SEAT DETAILS

DELIVERY METHOD
No Delivery Method Selected
Please select a Delivery Method 

MESSAGE OPTIONS
 I confirm that I am over the age of 16.
West Cork Music
At West Cork Music, we're committed to protecting and respecting your privacy. Our Privacy Policy (linked below) explains when and why we collect personal information about people who interact with us, how we use it, the conditions under which we may disclose it to others and how we keep it secure. To opt in to receive updates about festivals and events, please choose your preferred contact method below:
 EMAIL MAIL PHONE SMS/TEXT
[Privacy Policy](#)

TOTAL AMOUNT DUE	
Subtotal:	€45.00
Booking Fee:	€5.00
Total Amount Due:	€50.00

- 7.** Next, we need to choose our "**Delivery Method**". Click on the arrow next to it

SELECT YOUR SHIPPING METHOD

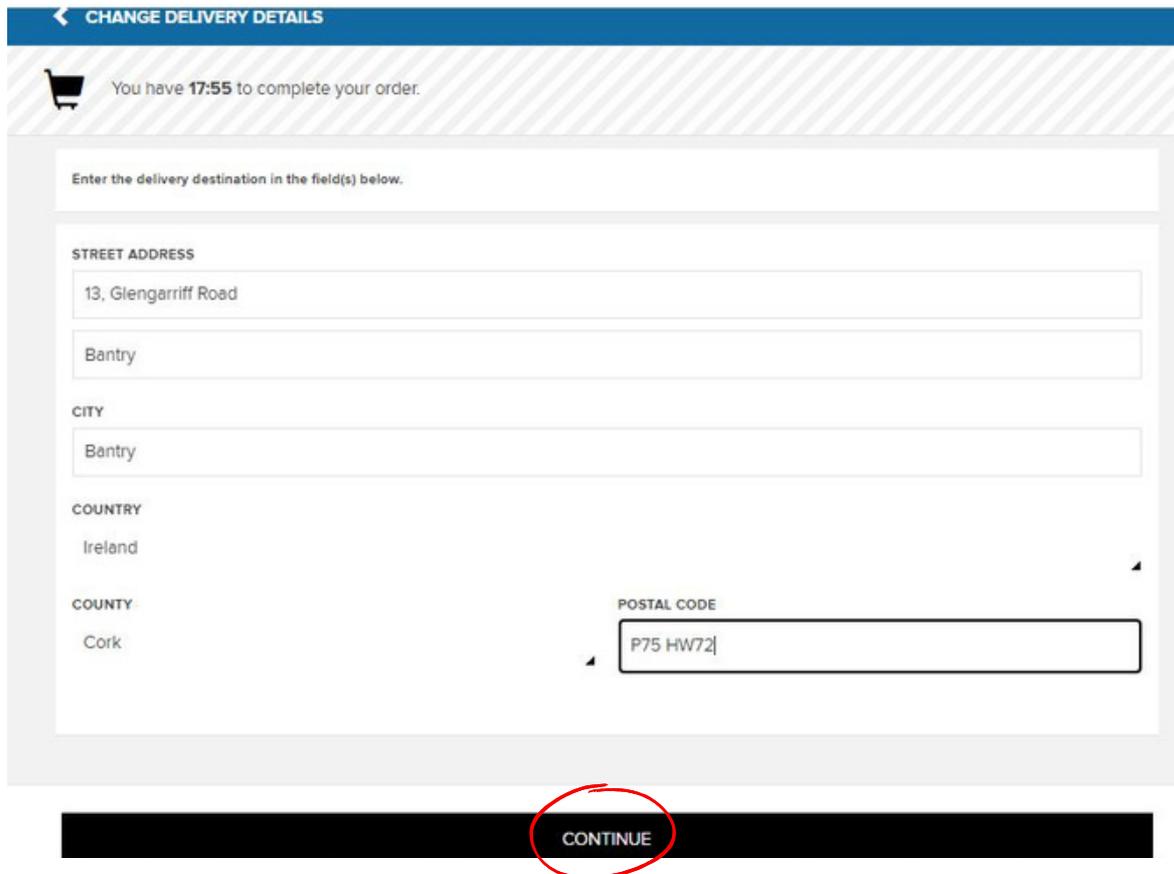
You have **22:08** to complete your order.

Collection	FREE
Post (Ireland)	€3.00

- 8.** Select your preferred shipping method: **collection** (free - available at the door before your concert or from West Cork Music office - please check office opening times), or **postage** (€3 for Ireland, postage no longer available outside of Ireland - tickets must be collected).

Postage:

If you selected postage, please enter your full address in the next page, including your EirCode. Then click "Continue".

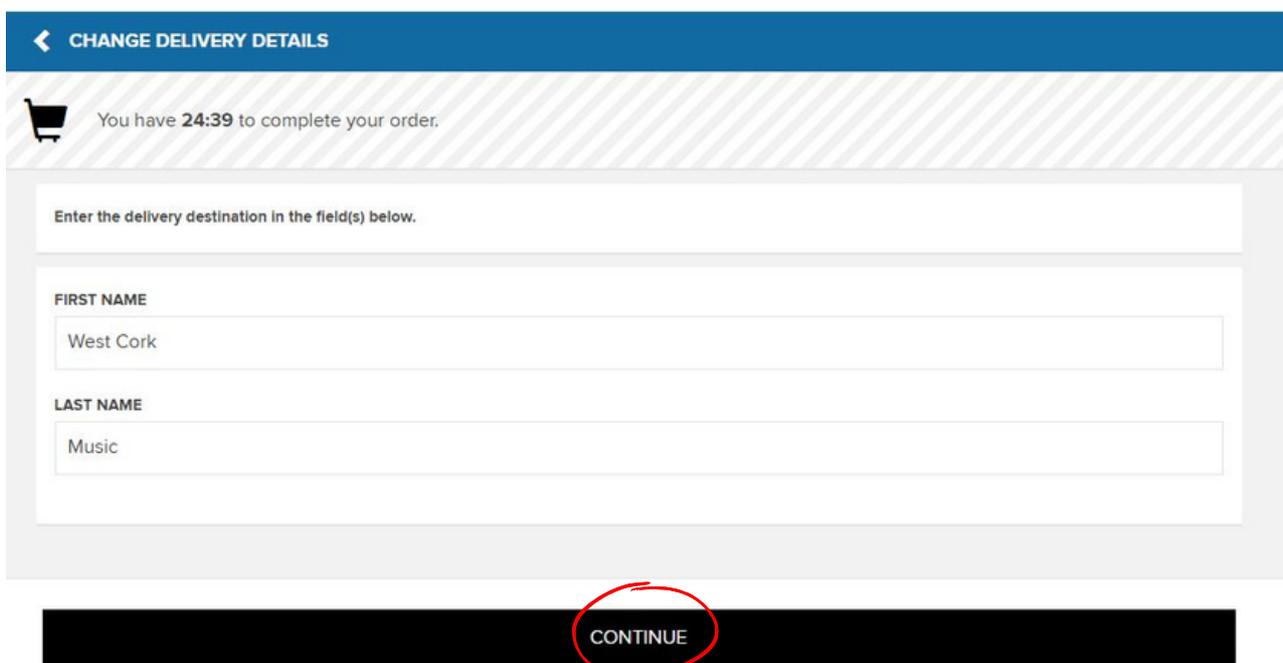


The screenshot shows a mobile application interface for changing delivery details. At the top, a blue header contains a back arrow and the text "CHANGE DELIVERY DETAILS". Below this is a grey banner with a shopping cart icon and the text "You have 17:55 to complete your order." The main form area is white and contains the instruction "Enter the delivery destination in the field(s) below." followed by several input fields: "STREET ADDRESS" (13, Glengarriff Road), a city field (Bantry), "CITY" (Bantry), "COUNTRY" (Ireland), "COUNTY" (Cork), and "POSTAL CODE" (P75 HW72). At the bottom, a black bar contains the word "CONTINUE" in white, which is circled in red.

Collection:

Tickets can be collected at the door before the concert or from West Cork Music office - please check office opening times.

If you selected collection, the system will ask you to confirm your First and Last Name. Then click "Continue".



The screenshot shows a mobile application interface for changing delivery details. At the top, a blue header contains a back arrow and the text "CHANGE DELIVERY DETAILS". Below this is a grey banner with a shopping cart icon and the text "You have 24:39 to complete your order." The main form area is white and contains the instruction "Enter the delivery destination in the field(s) below." followed by two input fields: "FIRST NAME" (West Cork) and "LAST NAME" (Music). At the bottom, a black bar contains the word "CONTINUE" in white, which is circled in red.

DELIVERY METHOD

Collection

[Change Delivery Details](#) 

PAYMENT METHOD

CARD TYPE

Visa

CREDIT CARD NUMBER

1111222233334444

Enter Valid Card Number

ENTER CVV2 CODE

123

EXPIRATION

06

2023

NAME ON CARD

West Cork Music Clg

BILLING INFORMATION

 Use my address on file

STREET ADDRESS

Enter Street Address

CITY

Enter City

COUNTRY

Ireland

COUNTY

County

POSTAL CODE

Enter Postal Code

10. After completing the Delivery section, the **Payment Method** section will appear. You are now ready to enter your full card details and your Billing address.

Please fill in **all** fields and make sure your details are correct and up to date.

MESSAGE OPTIONS

 I confirm that I am over the age of 16.**West Cork Music**

At West Cork Music, we're committed to protecting and respecting your privacy. Our Privacy Policy (linked below) explains when and why we collect personal information about people who interact with us, how we use it, the conditions under which we may disclose it to others and how we keep it secure. To opt in to receive updates about festivals and events, please choose your preferred contact method below:

 EMAIL MAIL PHONE SMS/TEXT**Privacy Policy**

TOTAL AMOUNT DUE

Subtotal:	€45.00
Booking Fee:	€5.00
<hr/>	
Total Amount Due:	€50.00

By selecting the Place Order button I agree to purchase the tickets selected, to accept any restrictions noted, and understand that I am responsible for any payment needed to complete the purchase. All sales are final. There are no refunds or exchanges.

CONTINUE SHOPPING

PLACE ORDER

11.

 Once you have completed the payment section, you are ready to **place the order.**

Please tick to confirm that you are over the age of 16 and opt in if you'd like to receive updates.

Check the total amount due. This will always include our standard Booking Fee of €5 which applies to every booking.

Click "Place Order" and your booking is complete! You will receive an email confirmation outlining your tickets and fees.